

BusQuest App – Parent Guide

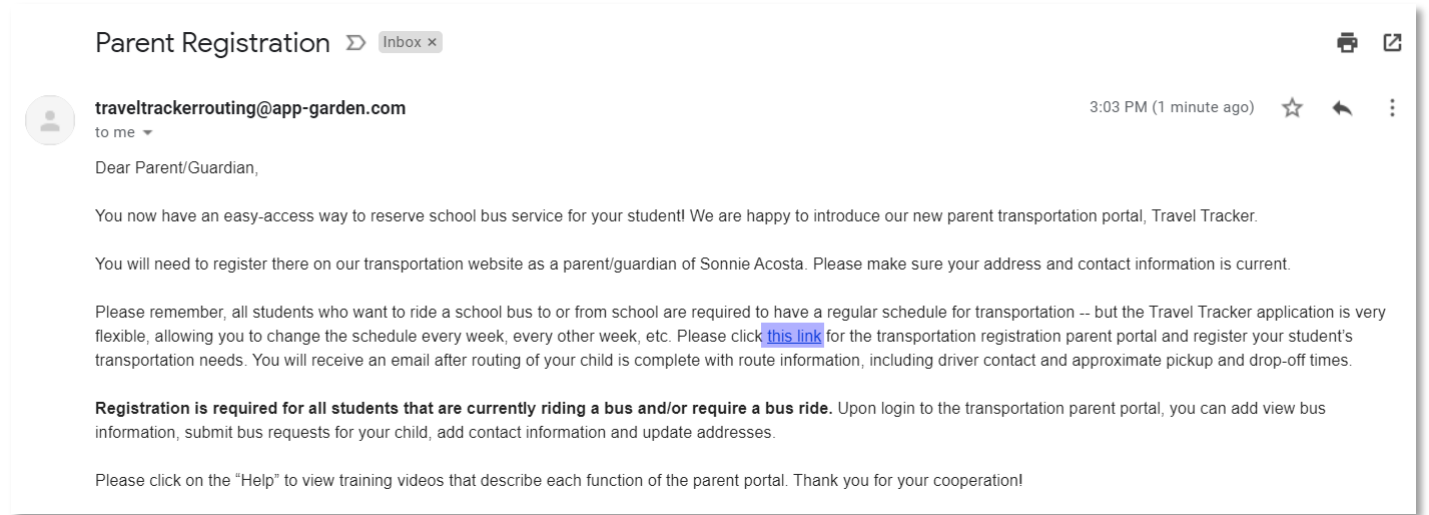
Your school district has opted to use the BusQuest App and Travel Tracker Routing Parent Portal – What does that mean for you? You will now have access to information about your child’s transportation at your fingertips. With the BusQuest App, you will be able to see where your student’s bus is and plan accordingly!

The following document outlines the steps you need to take to successfully set up and login to these features.

Step One:

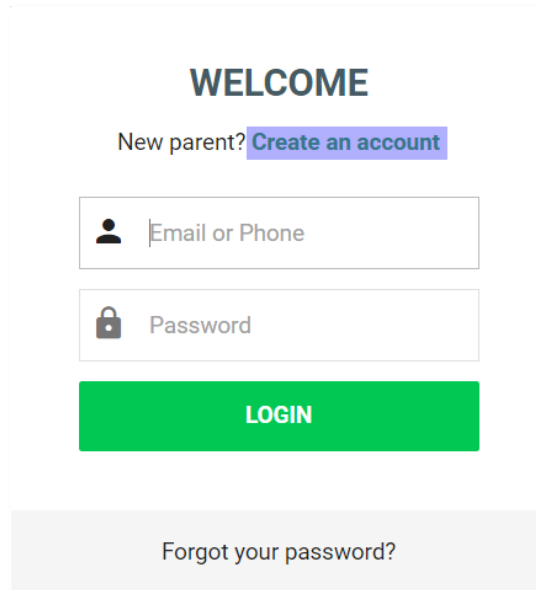
Parent Portal Registration Link

You should receive an email from your school district with a link to access the Parent Portal for Travel Tracker Routing. Follow the hyperlink in the email to begin setting up your login.



You will be redirected to a login screen that looks like the image on the right.

From here, click “Create an Account”



Fill out the requested information correctly.


PARENT REGISTRATION

Email: _____ Relationship: - SELECT -

Parent First Name: _____ Parent Last Name: _____

Phone Number (Cell phone preferred):
XXX-XXX-XXXX

Password: _____ Retype Password: _____

I'm not a robot 

SUBMIT CANCEL

For your password, there are requirements:

- 8 Characters
- Uppercase letter
- Lowercase letter
- Number
- At least one symbol

You will not be able to submit until these requirements are met and the passwords match.

Password: Retype Password:

Passwords do not match

- ✓ 8 Characters: 9
- ✓ Uppercase letter
- ✓ Lowercase letter
- ✓ Number
- ✓ Symbols (e.g. ~!@#%*&)

Strength: **High**

Once you have filled out the info correctly, follow the reCAPTCHA instructions and click "submit."


PARENT REGISTRATION

Email: Relationship: Mother

Parent First Name: Alfie-Lee Parent Last Name: Acosta

Phone Number (Cell phone preferred):
123-456-7899

Password: Retype Password:

I'm not a robot 

SUBMIT CANCEL

You will be prompted to login. Use the Email and Password that you previously created.

WELCOME

New parent? [Create an account](#)

LOGIN

[Forgot your password?](#)

Once logged in, you home page will look like this:

The screenshot shows the 'Travel Tracker' web application interface for a parent/guardian. The top navigation bar includes the 'Travel Tracker' logo, a 'Parent / Guardian' user profile, and links for 'Help' and 'Agreement'. A 'Guide Me' button is also present. The main content area is titled 'PARENT / GUARDIAN HOME PAGE' and features three primary sections: 1) 'View Bus Schedules or Update Information' with a 'Click the student picture or name to view and update information' instruction and a profile card for 'Sonnie Acosta'. 2) 'My Account' section displaying user details: Display Name (Alfie-Lee Acosta), Name (Alfie-Lee Acosta), Email (test@gamil.com), and Phone (123-456-7899), with an 'UPDATE' button. 3) A 'Check for or Register Student with Transportation Department' section with a 'CLICK HERE' button.

*Note: If you have more than one student attending in your school district, they will all be listed., You will **not** need multiple log-ins for multiple students.*

Step Two:

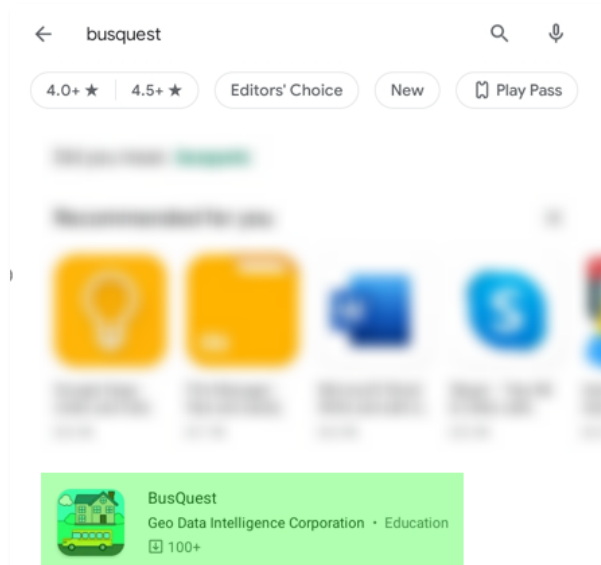
Downloading BusQuest and Logging In

On your Android or Apple smartphone, open up your AppStore.

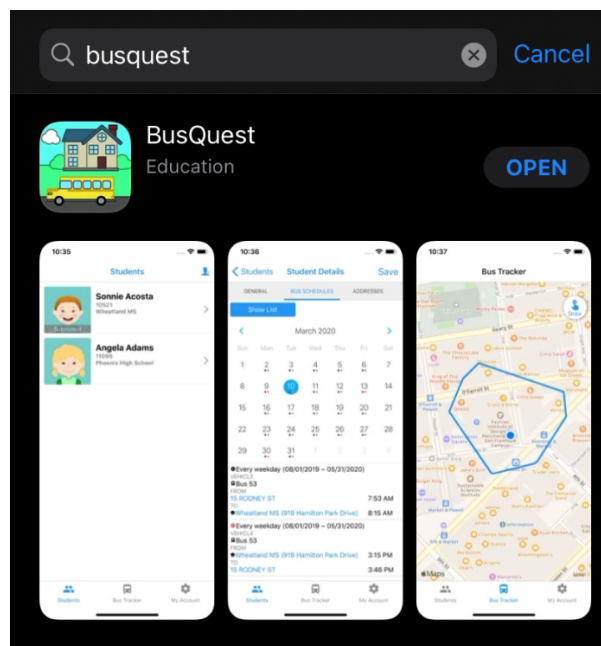
Search for **BusQuest**.

Make sure there are **no spaces** between “Bus” and “Quest.” You may have difficulty finding the correct app otherwise.

On Android:



On Apple:



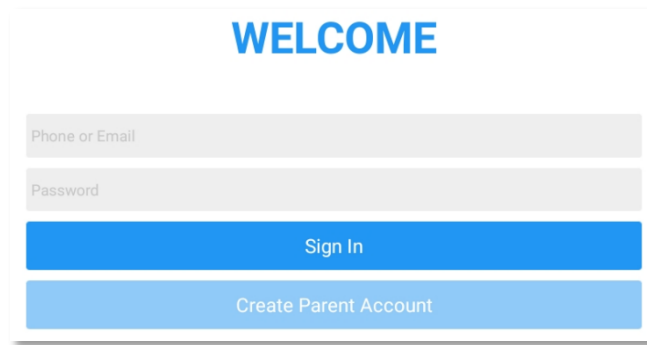
When you open the app, your phone should prompt you with question about location services and notifications.

For location services, please at least allow “while using the app.” Selecting “do not allow” may prevent the system from being able to notify you that the bus is near.

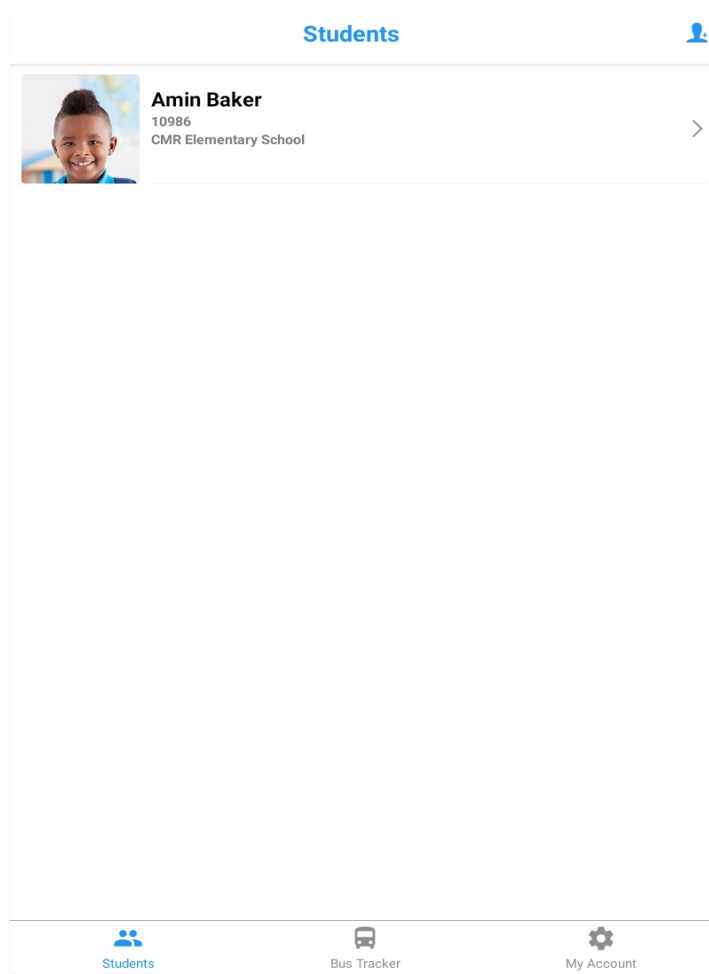
For notifications – Please allow notifications so that you are notified when the bus is near. Not enabling this will prevent you from using this feature.

You will not be send notifications beyond ones indicating that the bus is near.

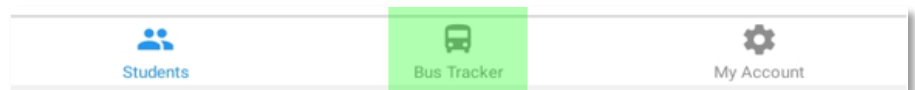
After you have successfully downloaded the app, open it and log in using the same email and password you created for logging in to the Parent Portal.



This is what the first page of the BusQuest app looks like. It will have all your student information. Again, if you have more than 1 student, it will show them all.

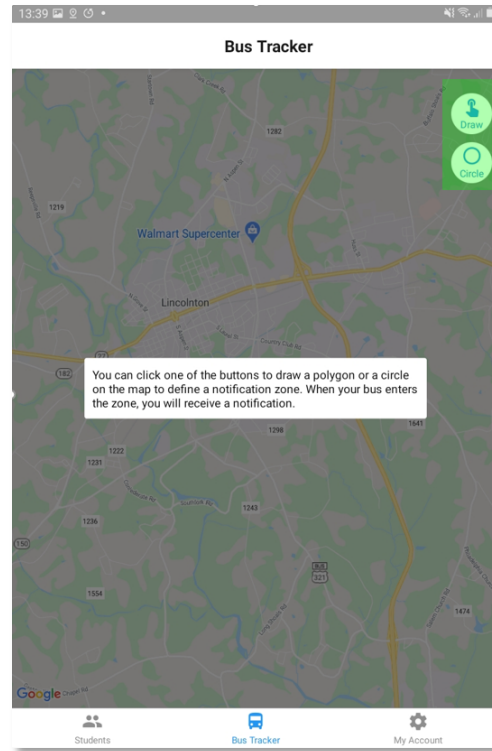


At the bottom of this screen tap where it says "Bus Tracker." This is the function that will allow you to set how close you want the bus to be when it notifies you of its location.

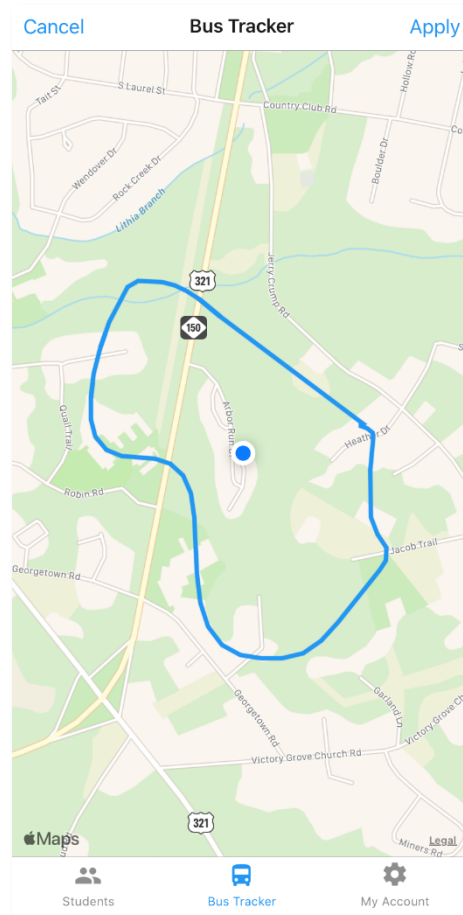


On this page, you set the distance at which you will be notified of the bus approaching.

Alternatively, you can select “circle” and set the distance of the circle in miles.



You can do this by selecting “draw” and drawing a polygon around your residence to your preferred distance/size.



Alternatively, you can select “circle” and set the distance of the circle in miles.

Click apply and you are all set to be notified when your student’s bus is near!

